

Clear Coverage™ - Automated, Real-time Authorization Tool

Instant Decisions

Clear Coverage, a web-based automated system developed by McKesson, allows providers and our health plan to manage authorizations for services. This easy-to-use, real-time software is accessible via our website, ExcellusBCBS.com/Provider.

Clear Coverage includes an interactive question-and-answer medical review, based on Excellus BlueCross BlueShield-specific or InterQual® evidence-based criteria. We worked with McKesson to integrate Clear Coverage with our business rules so that your office or facility can receive an **instant decision** regarding approval or pend for medical necessity review. *See how this time-saving tool can benefit you!*

Benefits

- Automates medical review with InterQual criteria quickly and without manual intervention, in most cases
- Enables transparent, immediate access to coverage determination based on medical appropriateness and health plan rules



A nonprofit, independent licensee of the Blue Cross Blue Shield Association

Clear Coverage is used to request authorization for services, including*:

- Bariatric Procedures
- Biofeedback
- Blepharoplasty
- Bone Growth Stimulators
- Breast Reconstruction and Reduction
- Continuous Glucose Monitoring Devices
- Gait Trainers
- Gas Permeable Scleral Contact Lenses
- Hip Replacement
- Hysterectomy for Non-cancer Diagnosis
- Insulin Pumps
- Knee Replacement
- Neuromuscular Stimulation
- Neuropsychological Testing
- Physical, Occupational and Speech Therapy
- Posturography
- Prolotherapy
- Pneumatic Tumor Ablation
- Stander/Standing Devices
- T.E.N. Units
- Varicose Vein Treatments
- Wound Vacs

**Additional services will be added.*

Learn More

Your Provider Relations representative is available to conduct in-office training. Complete the information below and fax it to the number listed for your region. We will contact you to schedule training. You can also visit ExcellusBCBS.com/ProviderEducation to request training or access our Clear Coverage Resource Guide, tip sheets and other useful tools.

Office Name & Contact Person _____

Phone _____ Fax _____ Email _____

CNY: 315-671-6799

Southern Tier: Binghamton 607-723-2896; Elmira 607-732-7624

Utica: 315-731-2530

Rochester: 585-399-6664